


Slide 1

Making Your Community College Health Center Invaluable




Paul Smith
Jamestown Community College

Slide 4

Define internal college challenges



- ▶ Staffing!
 - ▶ No providers except contracted MD for nursing and athletic physicals
 - ▶ HC Not mandated
 - ▶ Struggling for survival in budgets
 - 1st call for health issue intervention, last for funding
 - ▶ Perceptions of faculty & staff on your role at the college/location
 - ▶ Do you have a seat at the table?



Slide 2

Introduction

- ▶ Jamestown Community College
 - Oldest community college in NYS (recently celebrated 60th birthday)
 - 4 sites - 2 full campuses & 2 extension sites
 - Placed #2 on the SUNY (SOS) Student Opinion Survey) out of 27 CCs for:
 - Student health services
 - Health & wellness programming





Slide 5

Staying alive: Develop a mission statement

“The mission of the Campus Health Centers is to promote health and wellness through wellness counseling and enhance learning within our academic and social communities by addressing health related barriers to academic success.”


~SUNY JCC



Slide 3

Identify CC Health Center demographics: We are different


- ▶ Typically non-traditional, but that is changing
- ▶ Returning vets
- ▶ More CC campuses have residential housing to aid retention
- ▶ Students w/ full-time jobs, full-time school, full-time families
- ▶ No insurance & don't buy college policy
- ▶ Multi-campus/funding issues
- ▶ Students' 2 year interaction with CC limited compared to 4 year institution



Slide 6

Mission statement (cont.)

- ▶ Develop mission statement that incorporates student academic success
- ▶ Tie in what you do to the academic success of students
- ▶ Tie your functional area goals to institutional goals
 - JCC
 - Academic excellence
 - Student-centered environment
 - Employee development
 - Partnerships
- ▶ Be at the table of your division meetings



Slide 7

Mission statement (cont.)

- ▶ Get in the classroom w/ your student 101, college 101 or student success classes
- ▶ Advertise! Newsflash
- ▶ Consider treating staff and faculty

Slide 10

Utilize Internal & external resources & partnerships

- ▶ Internal partnerships:
 - Residence Life
 - Campus Life
 - Strong relationship with counseling center
 - Campus Health & Safety Committee/Health Emergency plan
 - BIT (result of VA Tech tragedy)
 - Athletics

Slide 8

Slide 11

Utilize Internal & external resources & partnerships (cont.)

- ▶ For JCC, partner is County Health Dept.
 - For clinics, programs, presentations; are 1st responder in epidemiological questions, outbreaks, sexual health resources & care
- ▶ Invite others in to form partnerships
 - Domestic violence
 - Councils on AOD abuse
 - Mental health counseling, St. Bonas/County
- ▶ Invaluable partnerships are the State & National conferences

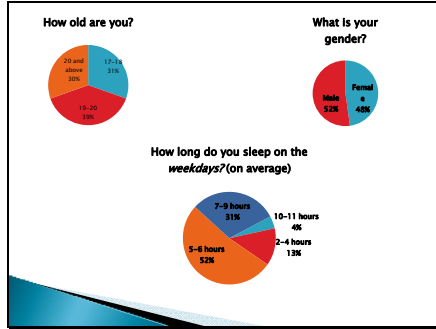
Slide 9

Slide 12

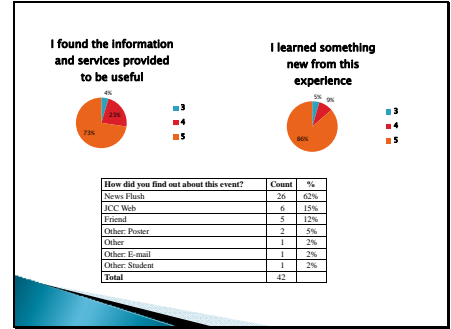
Assessment & evaluating data

- ▶ Survey every program you do & use IR to provide data on your value
- ▶ Join your state organization

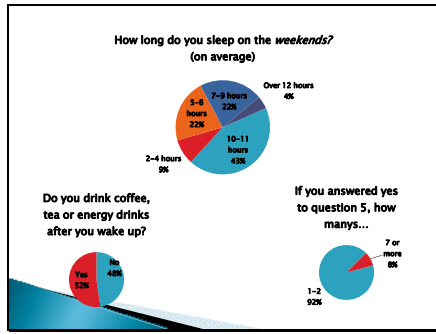
Slide 13



Slide 16



Slide 14

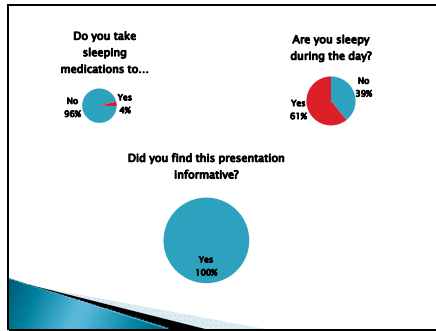


Slide 17

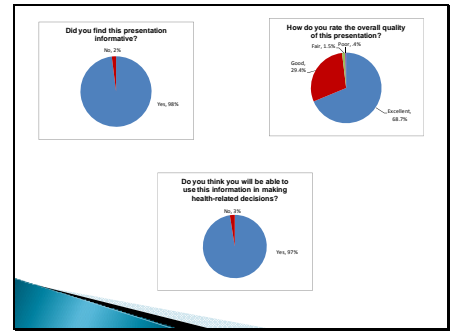
Health Center Fall 2011 SSS Evaluations Summary

- Jamestown Community College Campus
- Presented by Jennifer Johnson RN Asst Director Jamestown Campus Health Center
- 473 Survey Respondents
- Graphs highlighted next slide

Slide 15



Slide 18



Slide 19



Thank you!

And now.....
questions?